

Thursday, June 29th, 2017

SOP Friday Huddles: All are welcome as teams discuss improvements to patient experiences

All hospital employees are invited to join the SOP Huddles every Friday at 11:00am and 1:00pm in the SOP Office at both campuses. Each week, project team leads report out on the progress and successes of the activities that week. Current SOP projects include the Patient Flow Improvement Program, QBP Pathway Improvement Program, and the Standard Unit Program. On the last Friday of each month, the Alumni teams report out on the progress and sustainability of projects that have moved into alumni status.

Come and see what is new and exciting in our journey for outstanding patient care at Windsor Regional Hospital. Next Friday, July 7, there is a special bonus: bring a friend to huddle and get a free coffee!



Reflecting on the journey over the last year

Earlier this month, team members from current SOP projects had the opportunity to present everyone's hard work to the WRH Quality of Care Committee. After the presentation, Committee Chair, Dan Wilson shared his thoughts on the successes all of the SOP teams have achieved:

“When we pause to consider the progress we have made this past year, including the work on QBP’s, the Patient Flow projects, Standard Units, and 5S, it truly is amazing. When we see the various SOP projects presently underway it is incredible to think where we will be a year from now. The power of our SOP initiative is that it is across the complete organization, involving scores of people, at every level – physicians, front-line staff, support staff, and administration – all working in a determined, focused and disciplined manner. I’m convinced the outcome of this passionate pursuit will be outstanding patient care and safety, and significantly improved patient experiences.”

To all those involved or affected by SOP improvement projects, your feedback and support does not go unnoticed. Thank you!

Celebrating Windsor Regional's newest Green Belt improvement leaders

At last week's huddle, we recognized those who have successfully completed the Lean Six Sigma Green Belt Program. This is an intense process improvement training program and our graduates will incorporate their learnings into their work in different WRH programs and departments. Congratulations to all!



Have a great weekend!

The SOP Team

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