

March 11, 2016

## *Wave 1 SOP Projects Ready to Graduate to Alumni Status*



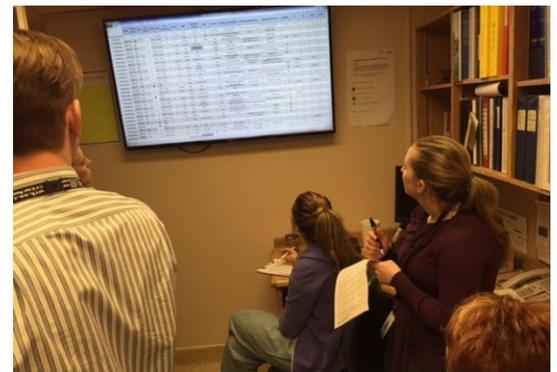
With the Wave 2 SOP Projects well underway and initial planning for the launch of the next wave of SOP Projects in the Summer/Fall, the SOP Team is pleased to announce that the Wave 1 SOP Project Teams will be graduating as of the beginning of April to an “Alumni” Status. Alumni SOP Projects and Teams are those that are ready to move forward without formal SOP Team supports to sustain results gained and continue making improvements for patients. An Alumni Graduation day and ceremony are in the works so stay tuned to future updates to learn when you can help celebrate these accomplished teams!

## *Making Way for Standardized Electronic Care Round Boards*

Based upon a prior design session involving multidisciplinary staff and feedback from a longstanding trial on 8N (Met) and 6E (OUEL), a new version of the electronic Care Round Board has been completed. The Ouellette Campus units currently trialing this new version are; 6E, 6W, 8E and 8W.

The new Care Round Board places an emphasis on the prediction and support of timely patient discharges. The new boards allow unit staff to come to rounds and report on barriers to discharge and actions for overcoming these barriers. As well, there’s a focus on the key elements of a patient’s plan of care to support a timely discharge from hospital. These changes, among others will help to make rounds quicker and more effective, thereby allowing nurses (and other members of the care team) to spend more time with patients.

As the trial ramps up, more information will follow in preparation for spread to the remaining Surgical In-Patient and Medicine units.



*Staff gather to round at the new Electronic Care Round Board on 6W*



*Teena Ireland collects feedback from Environmental Services staff members to improve current cleaning techniques*

## *Balancing Speed and Quality: Keeping a Patient Focused Balance*

Change isn’t always easy, especially when you have seemingly competing objectives. In the OR Turnaround Times project, the team has been focused on reducing the time required to turnover an OR suite between cases. This includes processes such as room cleaning. It could easily be misunderstood that the team wants the cleaning to be done AS FAST AS POSSIBLE. This is not necessarily true.

What is best for the patient is a clean room that meets infection control guidelines. The team has been working closely with infection control to

ensure their new process adheres to all infection control standards. That is priority #1. Now that there is a clear process within these guidelines, the team can focus on improving times within these parameters to ensure patient and team safety. We look forward to seeing what they come up with!

### *Finding the Root Cause: A New Medication Incident Investigation Tool*

The Medication & IV fluids Team is testing a brand new incident investigation tool based on a 9-step Practical Problem Solving methodology. The new investigation tool is a single sheet of paper and is designed to assist teams to find the root cause of an incident in a short amount of time, with the staff members involved in the incident. The team is excited to implement this tool as it will help improve patient safety by preventing the reoccurrence of medication incidents.

Have a great weekend!!

The SOP Team

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