

Friday, September 2, 2016

## *Pre-Surgical Screening (PSS): Testing the Future*

In June, the OR PSS Mapping team met to streamline the patient chart documentation pathway. In doing so, the team expects to see a reduction in patient wait times during a patient's PSS visit and a decrease in the probability of a delayed/cancelled surgery due to an incomplete chart on the day of surgery.

The project team has been busy providing education to staff regarding their new responsibilities and prepping the physical environment to support the new process. Bottlenecks during the PSS clinic visit have been eliminated and strategies to obtain physician consults earlier in the process have been built into the new state. A big thank you to all the PSS Clinic & Day Surgery staff for providing feedback and supporting the new changes that rolled out last week.



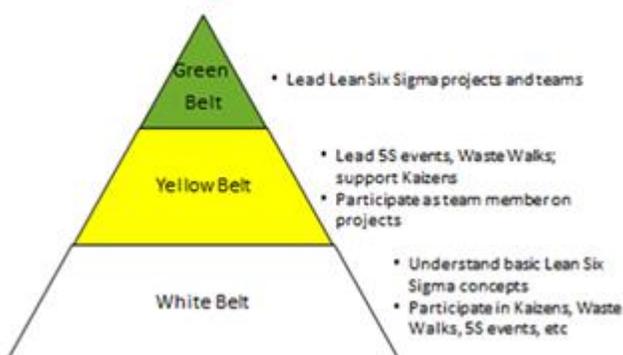
*To reduce patient wait times, staff members at the Pre-Surgical Screening (PSS) Clinic at Ouellette Campus are testing future state changes related to a streamlined chart pathway.*

## *Lean Six Sigma Belting Update*

Windsor Regional Hospital is set to launch the Lean Six Sigma Belting program. The training and certification program will give participants the skills required to participate in and lead continuous improvement projects in their programs or departments. This will help sustain our current project gains as we move towards more complex, high impact projects. More complex, high impact projects will allow the SOP team to make a significant improvement on our patient's journey. Lean Six Sigma (LSS) provides a comprehensive toolset for addressing complex, cross-functional problems and focuses on patient centric processes.

The program consists of three levels:

### Lean Six Sigma Roles



Stay tuned as more information is provided as WRH implements this next exciting phase in the SOP journey!

### *Standardized Unit: 7E/W 5S Event*

Standardized Unit will be launching a 5S event on Thursday, September 8<sup>th</sup> on the 7E and 7W Ouellette Campus units. The 5S event is a 12 hour exercise that takes place on the unit with many of the involved unit staff. The outcomes of the 5S event will be a well organized unit with clearly labeled equipment and supplies; this will allow the front line staff to regain some of their time that would have previously be spent walking to distant rooms for required equipment or items, as well as decrease the amount of time spent finding poorly labelled items. The time regained by nursing staff will allow the nurses more time to provide direct patient care for our patients. We look forward to working with the 7E/W staff to create a well organized unit.

Have a great weekend!

The SOP Team

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