

## Welcome to "Our" Hospital

Our sole purpose at Windsor Regional Hospital is to deliver an outstanding care experience driven by a passionate commitment to excellence. The entire Windsor Regional Hospital team are committed to providing you with outstanding care. In fact, we are committed to providing you Outstanding Care - No Exceptions!

In the past, our patients have ranked us as one of the top Hospitals in the Province of Ontario in patient satisfaction. Although this is nice, it means nothing if you do not feel we are meeting or exceeding your needs or the needs of your family members.

After you leave Windsor Regional Hospital, you may receive a confidential patient satisfaction survey sent to the email address you provided at Registration/Admission. If you did not provide your email address please call Switchboard and ask for the Admitting Department. Let the Admitting Department know you want to provide your email address. I ask that you complete the survey. Your feedback will help us improve. It will also help us reward and recognize those staff that you feel made a difference during your stay. The results are shared with all the staff. If you want to independently recognize staff during your stay, please go to "Thank A Staff Member" at [www.wrh.on.ca](http://www.wrh.on.ca).

But do not wait to get the survey. If you want to discuss your care, please let a Windsor Regional Hospital team member know your thoughts or call me at 519-254-5577 Ext. 56018 (office) or 519-995-2966 (home/cell) or by email at [david.musyj@wrh.on.ca](mailto:david.musyj@wrh.on.ca).

Thank you for your confidence in Windsor Regional Hospital, we will not let you down.



**COMPASSION** is our  
**PASSION**

Yours, truly,



David Mark Musyj  
President and CEO



**Our Vision:** Outstanding Care - No Exceptions!

**Our Mission:** Provide quality person-centred health care services to our community.