

# Windsor Regional Hospital

## Snapshot of 22/23 Quality Improvement Plan (QIP)

THEME

QUALITY AND SAFETY

**TIMELY AND  
EFFICIENT  
TRANSITIONS**



**EFFICIENT**

**Goal:** Send discharge summaries to community care providers within 48 hours  
91.5%

**TIMELY** [collaborative QIP (cQIP) Indicator]

**Goal:** Percentage of inpatient days with an Alternate Level of Care (ALC) designation of  
12.7%

**Goal:** **NEW** Number of people whose first point of contact for a mental health and /or addictions-related condition is the Emergency Department (ED) \*CB

**SERVICE  
EXCELLENCE**



**PATIENT-CENTRED**

**Goal:** Receive **58.4%** positive responses on *“Did you receive enough information upon leaving the hospital?”*

**SAFE AND  
EFFECTIVE  
CARE**



**SAFE**

**Goal:** Reduce instances of Workplace Violence to **166** incidents

**EFFECTIVE**

**Goal:** Increase our Medication Reconciliation % at Discharge to **90%**